

Your client relations team

London

Getting hold of us at Nucleus couldn't be simpler, we're open from 8.30am - 5.30pm Monday to Friday (excluding bank holidays).

You should contact us securely through Jira to raise a platform issue, or through Live Support if it's a quick query. You can also phone your CRM directly using the number below, or use the team contact number.

Jira

Jira is our online servicing system and main communication method between you and your client relations team. You should use Jira to ask your CRM questions and view existing issues that you've already raised.

Live support

If you have a quick question, you can use Live Support – our instant messenger service. This is useful if you're in the middle of keying an application for example. Just look for the link on the top-right of the platform.

Individual contact numbers

Client relations team manager



Liz Marnie
0131 226 9819

Client relations managers

Your contacts for specific platform issues via phone and Jira.



Chris Dolan
0131 226 9793



Aaron Yule
0131 226 9731



Danielle Skedd
0131 357 6523



Kirsty Evans
0131 226 9749



Angela McGiffen
0131 357 6517



Keith Symon
0131 357 6518

Client relations support

Your contact for more general platform queries and Jira support.



Alyx Graham
0131 357 6527



Sophie Wilson
TBC

Team contact number: 0131 226 9801

Your region

