
24 August 2020



Nucleus introduces flexible approach to e-signatures

Nucleus is now accepting electronic signatures for new business and client instructions as it looks to support advisers who are embedding remote ways of working.

The move to accept e-signatures came into effect on 24 August. It builds on the successful expansion of Nucleus' scanned documents capabilities, streamlining the new business process and reducing dependency on the postal service.

Nucleus will allow a choice of five e-signature software providers to be used to suit individual adviser preference, including DocuSign and Adobe. To maximise client security and minimise the risk of fraud, advisers will be asked to select a software provider that complies with European regulation known as eIDAS. This is a regulatory industry standard to help firms with online identity verification and ensure the authenticity of electronic documents.

The platform has also compiled a document setting out its e-signature requirements, so that advice firms can find information about the types of e-signatures Nucleus will accept, an approved list of e-signature providers and the range of forms where an e-signature can be used.

For added security, e-signed instructions need to be submitted via Nucleus' secure messaging system.

John Walls, head of proposition at Nucleus, said: "We're always looking for ways to improve efficiency and maximise user experience, while keeping client security at the forefront of what we do.

"The introduction of e-signatures will streamline the new business process and our flexibility over software providers will allow advisers to select a supplier that works best for them."

- Ends -

For further information please visit www.nucleusfinancial.com or contact:

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About Nucleus

Nucleus is a wrap platform founded in 2006 by advisers committed to altering the balance of power in the industry by putting the customer centre stage. It provides independent wrap platform services to 1,428 active adviser users and works with more than 900 financial adviser firms. As at 30 June 2020, it is responsible for AUA of £15.8bn on behalf of more than 99,000 customers.

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