

## Your client relations team

### London

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You should contact us securely through Jira to raise a platform issue, or through Live Support if it's a quick query. You can also phone your CRM directly using the number below, or use the team contact number.

#### Jira

Jira is our online servicing system and main communication method between you and your client relations team. You should use Jira to ask your CRM questions and view existing issues that you've already raised.

#### Live support

If you have a quick question, you can use Live Support – our instant messenger service. This is useful if you're in the middle of keying an application for example. Just look for the link on the top-right of the platform.

### Individual contact numbers

#### Client relations team manager



Lynn Boyd  
0131 226 9543

#### Client relations managers

Your contacts for specific platform issues via phone and Jira.



Aaron Yule  
0131 226 9731



Rachel Adam  
0131 357 6542



David Sibbald  
0131 297 4358



Kyle Gallagher  
0131 226 8120



Georgia Miller  
0131 226 8566



Sophie Wilson  
0131 357 6513



Jacqueline Lusk  
0131 357 6542

#### Client relations support

Your contact for more general platform queries and Jira support.



Alyx Graham  
0131 357 6527



Samia Ahmed

Team contact number: 0131 226 9801

## Your client relations team

### North

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### Individual contact numbers

#### Client relations team manager



Dylan Posey  
0131 226 9797

#### Client relations managers

Your contacts for specific platform issues via phone and Jira.



Claire McIntosh  
0131 226 9736



Emma Thomson  
0131 357 6517



Ross Edgar  
0131 226 9785



Tina Duff  
0131 226 8110



Kirsty Dooner  
0131 357 6516



Debbie Haggarty  
0131 226 9732



Stacey Dunseith  
0131 357 6506



Sarah Arthur  
0131 226 8598

#### Client relations support

Your contact for more general platform queries and Jira support.



Emma O'Brien  
0131 322 3510



Fiona Milne

Team contact numbers: North east – 0131 226 9808 North west – 0131 357 6501

## Your client relations team

### Midlands

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### Individual contact numbers

#### Client relations team manager



Paul O'Donnell  
0131 357 6508

#### Client relations managers

Your contacts for specific platform issues via phone and Jira.



Darran Thomson  
0131 226 8111



Sam Willoughby  
0131 226 8589



Maddie Stephen

#### Client relations support

Your contact for more general platform queries and Jira support.



Megan Walker  
0131 226 9547

Team contact number: 0131 226 9748

## Your client relations team

### Scotland and Northern Ireland

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### Individual contact numbers

#### Client relations team manager



Paul O'Donnell  
0131 357 6508

#### Client relations managers

Your contacts for specific platform issues via phone and Jira.



Alison Gorrie  
0131 226 9781



Stacey Khosrowpour  
0131 226 8577



Sharon Ormiston  
0131 226 8563

#### Client relations support

Your contact for more general platform queries and Jira support.



Leslie McClelland  
0131 226 8574

Team contact number: 0131 226 9815

## Your client relations team

### South

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### Individual contact numbers

#### Client relations team manager



Scott Nisbet  
0131 226 9797

#### Client relations managers

Your contacts for specific platform issues via phone and Jira.



Tilly Martin  
0131 226 8561



Linsey Howie  
0131 226 9730



Kenneth Davidson  
0131 226 9782



Andrew Johnston  
0131 226 9796

#### Client relations support

Your contact for more general platform queries and Jira support.



Fiona Mather  
0131 226 8597

Team contact number: 0131 357 6502

## Your client relations team

### South east

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### Individual contact numbers

#### Client relations team manager



Scott Nisbet  
0131 226 9797

#### Client relations managers

Your contacts for specific platform issues via phone and Jira.



Paul De Micheli  
0131 226 8564



Alicia Craig  
0131 297 4355

Team contact number: 0131 357 6502

## Your client relations team

### South west

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### Individual contact numbers

#### Client relations team manager



Scott Nisbet  
0131 226 9797

#### Client relations managers

Your contacts for specific platform issues via phone and Jira.



David Peterson  
0131 226 8584



Chad Nisbet  
0131 385 0311



Robin Leith  
0131 226 8585

#### Client relations support

Your contact for more general platform queries and Jira support.



James Cunningham  
0131 226 8115

Team contact number: 0131 357 6503

## Your client relations team

### Relationship managers

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### Individual contact numbers

#### Team manager



Liz Marnie  
0131 226 9819

#### Relationship managers



Kirsty McLaren  
0131 226 8112



Anna Sacco  
0131 226 8588



Kirsty Clark  
0131 226 9749



Stephanie Simoes Permuy  
0131 226 8567



Ross Haggarty  
0131 226 8585



Lauren Beveridge  
0131 226 9733



Iain Dorrian

Team contact number: 0131 357 6505



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### Client contact

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### Individual contact numbers

#### Team supervisor



Pamela Reilly  
0131 226 9800

#### Client contact



Niamh King  
0131 297 4350



Stephanie Dalgleish  
0131 297 4350

Team contact number: 0131 297 4350

# Your region

