

31 May 2023

## Nucleus teams up with The Verve Group on Consumer Duty Hub

Nucleus has created an online hub to help prepare and support planners and advisers ahead of the launch of Consumer Duty next month. The [Consumer Duty hub](#) provides a wealth of topical and relevant information to help them understand how Consumer Duty impacts their firm, and how to identify the areas needing attention.

The hub includes target market statements for the James Hay and Nucleus Wrap platforms as well as fair value assessments for the products available via these platforms. There are also guides, recaps of rules and checklists to help advisers and planners meet their Consumer Duty requirements.

As part of this initiative, Nucleus has partnered with The Verve Group to host a series of eight webinars about Consumer Duty. These have been tailored to help the advice profession understand what it needs to do to be compliant with the new rules.

**Paul Bagley, Distribution Director for Nucleus said:** *"We're delighted to team up with The Verve Group to offer a series of webinars to help advisers and planners understand what the new rules involve and make sure they're ready for the new regulations coming in. We hope the hub together with the webinars provide a helpful one stop shop for all things Consumer Duty related".*

**Christian Markwick, Head of Adviser Support from the Verve Group who will be leading the webinars said:** *"There are eight webinars lasting an hour each and all are CPD accredited. They have been designed specifically to be helpful for advisers and planners and include all the information they need to know to adapt their business to be ready and compliant and more importantly, to show how they can evidence that they're on top of all things related to Consumer Duty".*

The webinars are available on the [Consumer Duty hub](#) and cover a range of subjects to support advisers with everything they need to be Consumer Duty ready. Four of the webinars have already taken place, however they are available on demand for those who register.

The first four sessions available on demand include:

- Reviewing your Consumer Duty plan and ensuring you have set realistic timetables
- Proposition plus Product Intervention and Product Governance Sourcebook (PROD)
- Looking at Fair Value Assessment
- Does your Central Investment/Retirement Proposition match the 'house' philosophy?



The next four sessions will cover:

**Thursday 1 June 2023**

10:30am – 11:30am

Platform Due Diligence (PDD) – does your platform deliver?

**Tuesday 20 June 2023**

10:30am – 11:30am

Consumer understanding – review and refresh client communications

**Tuesday 18 July 2023**

10:30am – 11:30am

How to test and evidence consumer understanding, linked to terms and conditions

**Tuesday 15 August 2023**

10:30am – 11:30am

How to test and monitor outcomes to ensure you're consistently staying compliant

ENDS

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**Notes to editors:**

**About Nucleus**

The Nucleus Financial Platform Group offers investment platforms that help make retirement more rewarding. Our two platforms are run exclusively for financial advisers, with over 160,000 UK customers.

Renowned for its SIPP expertise, James Hay Partnership has been working with larger financial advisory groups for more than 40 years, providing the means to administer pensions, savings and investments in a cost and tax efficient way.

Our award-winning platform Nucleus was acquired by James Hay in September 2021. It was founded in 2006 by advisers committed to altering the balance of power in the industry by putting the customer centre stage.

Nucleus is the name of the combined business and together it's already one of the UK's leading, independent, adviser platform groups, with approximately £43.5 billion\* in assets under administration.

To find out more visit: [www.nucleusfinancialplatforms.com](http://www.nucleusfinancialplatforms.com)

\* Source: the lang cat Platform Market Scorecard Q4 2022